



## **Newborn/Deemed Eligible MCO Assignment Mismatch Corrections**

### Newborn/Deemed Eligible and Mother MCO Assignment Mismatches

On November 22, 2023, a report listing 33,722 newborns, their managed care organizations (MCO), and their mothers' MCOs from January 1, 2023, to November 22, 2023, was generated. Of the 33,722 newborns added, there were 2,808 that were not enrolled with the same MCO the mother was enrolled with at the time of delivery.

Louisiana Department of Health (LDH) processed manual corrections on December 29, 2023, for the 2,808 newborns who were not enrolled with the same MCO the mother was enrolled with at the time of delivery. MCOs received the manual corrections via their normal manual corrections processing file January 3, 2024.

On December 29, 2023, auto assignment logic was corrected to ensure that the MCO of the mother was prioritized for the month of birth.

### MCO Contract Provisions for Subrogation

In cases where newborns are incorrectly enrolled in an MCO and subsequently dis-enrolled, the MCO where the newborn was initially enrolled cannot pursue claim payments from healthcare providers. Instead, the responsibility for seeking these claim payments falls upon the MCO in which the newborn should have been correctly enrolled at the time the services were provided. Section 2.3.12.4.6 of the MCO contract provides that "For newborns dis-enrolled, the MCO in which the newborn was incorrectly enrolled shall not recover Claim payments from the provider. The MCO in which the newborn is incorrectly enrolled shall seek such Claim payments from the MCO in which the newborn should have been enrolled on the dates of service."

LDH has published Informational Bulletin 24-06 for your reference [IB24-06.pdf \(la.gov\)](#)

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