



Medicaid Provider Enrollment Portal Update and Requirements

Louisiana Department of Health released Informational Bulletin 22-38 regarding updates covering the Medicaid Provider Enrollment Portal.

Providers who have not completed the enrollment process should expect impacts to claim processing. Providers with more than one provider type must submit an enrollment application for each provider type. For providers with multiple provider types, claims for dates of service on or after January 1, 2023, will be adjudicated for providers who have completed enrollment of at least one provider type. Claims will deny beginning July 1, 2023 for any of the provider types not enrolled.

Ordering, prescribing or referring (OPR) providers who do not bill Medicaid for services rendered, but may order, prescribe or refer services/supplies for Medicaid beneficiaries are required to enroll. If you are an OPR provider, physicians, other practitioners and facilities who render services to Medicaid beneficiaries based on your order, prescription or referral, will not be paid for such items or services, beginning July 1, 2023, unless you enroll in Medicaid and your NPI is included on the claim submitted to Medicaid by the rendering provider. Please note that this extends to pharmacy Point of Sale (POS) systems as well. The POS system will deny any claims submitted, beginning July 1, 2023 for a Medicaid beneficiary with a prescriber, pharmacy provider, or vaccinating pharmacist who is not enrolled as a Medicaid provider.

Any providers who have not completed enrollment by June 30, 2023 will have their patients assigned to another primary care physician and will be terminated from the program. Providers still wishing to complete enrollment must submit an enrollment application by June 1, 2023 in order to complete the enrollment process by June 30, 2023. Once the enrollment is completed, the provider may resubmit previously denied claims for dates of service January 1, 2023 to June 30, 2023 for payment. Providers will not receive payment until their provider enrollment is complete.

Additional information may be found at the following link: [Informational Bulletin 22-38 Revised 12-13-2022](#)

Questions?

For answers to specific coverage or claims questions, please call the Provider Call Center at 866-675-1607.