



## Important timely filing change for North Carolina Medicaid

Effective July 1, 2023, the North Carolina Division of Health Benefits (Medicaid) is changing the timely filing requirement from **180 days** to **365 days** to reduce claim denials. The timely filing change for dates of service on or after July 1 applies to:

- The original claim submission
- Any corrected claims
- Retroactive enrollees

### Next steps

You do not have to do anything. UnitedHealthcare Community Plan will update the North Carolina State Program Regulatory Requirements Appendix once we execute an amendment with the state. The appendix is updated to comply with state and federal regulations. If this change is inconsistent with the timely filing requirements in your participation agreement, the appendix supersedes your agreement.

The revised appendix will be included in your next contracting event and added to your updated participation agreement.

### Questions?

If you would like to request a copy of the revised appendix, call Provider Services at **800-638-3302** from 8 a.m.–6 p.m. ET, Monday–Saturday.