

**An Important Message from
The Texas Health and Human Services Commission (HHSC)
Enter Missing EVV Visits and New EVV TAC Rules**

Background:

The purpose of this notice is a reminder to enter missing EVV visits that were not submitted during the claims matching bypass period and the new EVV TAC rules.

Key Details:

Enter Missing EVV Visits

The Texas Health and Human Services Commission (HHSC) initiated a claims matching bypass from Oct. 1 to Dec. 31, 2023 for EVV claims to be paid without a matching EVV visit.

Program providers, financial management services agencies (FMSAs), and Consumer Directed Services (CDS) employers must enter missing EVV visits not submitted during the EVV claims matching bypass period within the 95-day visit maintenance timeframe.

MCOs will not allow the entry of missing EVV visits after the 95-day visit maintenance timeframe has passed.

New EVV TAC Rules

HHSC has adopted new Electronic Visit Verification rules in [Texas Administrative Code, Title 1, Chapter 354, Subchapter OT](#)

Additional Information:

As a reminder, failure to use the EVV system to record visits may result in recoupments.

Resources:

EVVMCO@hhs.texas.gov