

Preferred primary care physician selection and panel protocol

This protocol is specific to UnitedHealthcare Mid-Atlantic Health Plan primary care physician (PCP) selection and panel procedures.

Protocol applies to

- Members with Optimum Choice, Inc. (OCI) product
- Members with the Maryland Independent Physician Association, Inc. (M.D.IPA) product
- All network health care professionals contracted with OCI and M.D.IPA

PCP selection

When a member enrolls in an OCI or M.D.IPA benefit plan, they're asked to select a PCP.

- A PCP may care for up to 1,500 members
- For each nurse practitioner or physician assistant employed in your medical practice, the PCP may add up to 500 members

Removing members from the PCP panel

UnitedHealthcare network management may:

- Authorize member removal from a PCP panel if a member complains about PCP access or if UnitedHealthcare identifies a quality of care-related issue
- Close any PCP panel

Capitation payments for new members

When a member is added to your panel **before the 15th of the month**, you will receive a capitation payment for the entire month. If a member is added to your panel **after the 15th of the month**, your capitation payments will begin the following month.



Questions? We're here to help.

Chat with a live advocate 7 a.m.–7 p.m. CT from the [UnitedHealthcare Provider Portal](#). You can also contact UnitedHealthcare Provider Services at **877-842-3210**, TTY/RTT **711**, 7 a.m.–5 p.m. CT, Monday–Friday.

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