

UnitedHealthcare Individual and Family Plan Reimbursement Policy Update Bulletin: March 2023

| Revised | | |
|--|----------------|---|
| Policy Title | Effective Date | Summary of Changes |
| Telehealth/Virtual Health Policy, Professional | June 1, 2023 | <ul style="list-style-type: none"> Effective with dates of service on or after June 1, 2023, UnitedHealthcare will align with the American Medical Association CPT 2023 Professional Edition’s Appendix T to define services appropriate to report as real-time, interactive audio-only telehealth. While telehealth services usually include live, interactive audio and visual transmissions of an encounter using two-way telecommunications technology, Appendix T lists services which may be reported as audio-only telehealth when appended with modifier 93. Procedure codes not found in Appendix T which are appended with modifier 93 will be ineligible for reimbursement as telehealth. |

Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member’s benefit plan and any applicable federal or state regulatory requirements.



The complete library of UnitedHealthcare Individual & Family Plan Reimbursement Policies is available UHCprovider.com > Policies and Protocols > Exchange-Policies > [Exchanges-Reimbursement-Policies](#).