

UnitedHealthcare Individual and Family Plan Reimbursement Policy Update Bulletin: November 2023

| New | | |
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| Policy Title | Effective Date | Summary of Changes |
| 2024 UnitedHealthcare Individual Exchange Plan Updates | January 1, 2024 | <ul style="list-style-type: none"> Effective Jan. 1, 2024, UnitedHealthcare Individual Exchange Plans will launch in the states of New Jersey, New Mexico, South Carolina and Wisconsin and the existing Reimbursement Policies for UnitedHealthcare Individual Exchange Plans will apply in those states. All policies will be updated to reflect the state-specific application guidelines, as appropriate. |
| Policy Title | Effective Date | Summary of Changes |
| Services by Residents, Interns and Medical Students Policy, Professional | February 1, 2024 | <ul style="list-style-type: none"> Effective for claims with dates of service on or after February 1, 2024, consistent with CMS, UnitedHealthcare Exchange Plan will not reimburse services rendered by unlicensed residents, interns, and medical students as identified by the Healthcare Provider Taxonomy Code 390200000X reported on the claim. |
| Revised | | |
| Policy Title | Effective Date | Summary of Changes |
| Drug Testing Policy, Professional | Informational | <ul style="list-style-type: none"> Effective October 1, 2023, CMS issued replacement files for NCCI Procedure to Procedure (PTP) edits withdrawing the edits between Column One codes 80305, 80306, and 80307 for presumptive test(s) and Column Two codes G0480 – G0483, and G0659 for definitive test(s) that were implemented on July 1, 2023. UnitedHealthcare did apply the noted NCCI PTP edits; as such, the provider may have experienced denials for these tests impacted after July 1, 2023. Impacted claims are in the process of being adjusted based on the CMS withdrawal announcement. UnitedHealthcare will continue to address presumptive and definitive test(s) in the Drug Testing Policy that is available for review at uhcprovider.com. No updates have been made to the Drug Testing Policy as a result of CMS' July 1, 2023 announcement regarding these edits or its subsequent withdrawal of the edits. |



Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member's benefit plan and any applicable federal or state regulatory requirements.



The complete library of UnitedHealthcare Individual & Family Plan Reimbursement Policies is available UHCprovider.com > Policies and Protocols > Exchange-Policies > [Exchanges-Reimbursement-Policies](#).